

**ITC LIMITED**  
**INVESTOR COMPLAINTS - JANUARY 2026**

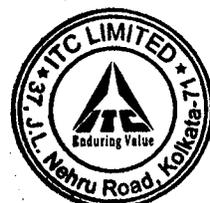
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	-
2	SEBI (SCORES 2.0)	0	0	0	0	0	0	-
3	Stock Exchanges	0	0	0	0	0	0	-
4	Other Sources (if any)	0	0	0	0	0	0	-
5	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>

**Note :** During the month, two communications were received by the Company from shareholders / investors through SCORES which, though promptly responded to, did not qualify as investor complaint in terms of the Complaint Identification Policy of the Company.

**MONTHLY DISPOSAL OF COMPLAINTS - FINANCIAL YEAR 2025-2026**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April, 2025	0	0	0	0
2	May, 2025	0	0	0	0
3	June, 2025	0	0	0	0
4	July, 2025	0	0	0	0
5	August, 2025	0	0	0	0
6	September, 2025	0	0	0	0
7	October, 2025	0	0	0	0
8	November, 2025	0	0	0	0
9	December, 2025	0	0	0	0
10	January, 2026	0	0	0	0
	<b>TOTAL</b>		<b>0</b>	<b>0</b>	

*[Handwritten Signature]*



## ANNUAL DISPOSAL OF COMPLAINTS

SN	Financial Year	Carried forward from previous year	Received	Resolved	Pending
1	2021-22	0	1	1	0
2	2022-23	0	1	1	0
3	2023-24	0	0	0	0
4	2024-25	0	1	1	0
<b>Grand Total</b>		-	<b>3</b>	<b>3</b>	<b>0</b>

NOTE : Letters received by the Company, either directly from the Shareholders / Investors or through SCORES / SMART ODR Portal / Stock Exchanges, which did not qualify as 'complaint' in terms of the Complaint Identification Policy of the Company, were responded to promptly.

